

10 QUESTIONS TO ASK YOUR BODY SHOP BEFORE HAVING YOUR VEHICLE REPAIRED

QUESTIONS TO ASK	NAME OF OTHER BODY SHOP		<i>BEN'S AUTO BODY</i>
	<u>YES</u>	<u>NO</u>	
1. Are the body technicians ASE and/or I-CAR certified?			YES
2. Do the body technicians have their I-CAR welding certifications?			YES
3. Does the body shop offer free courtesy cars?			YES
4. Does the body shop guarantee use of factory quality parts?			YES
5. Does the body shop work for you or does it work for the insurance company?			WE WORK FOR YOU
6. Does the body shop have a frame bench?			YES
7. Does the body shop provide an electronic printout of frame work before and after the repair?			YES
8. Does the body shop provide itemized billing for all work completed?			YES
9. Does the body shop restore the vehicle to pre-loss condition without billing extra?			YES
10. Does the body shop put all of the above in writing?			YES